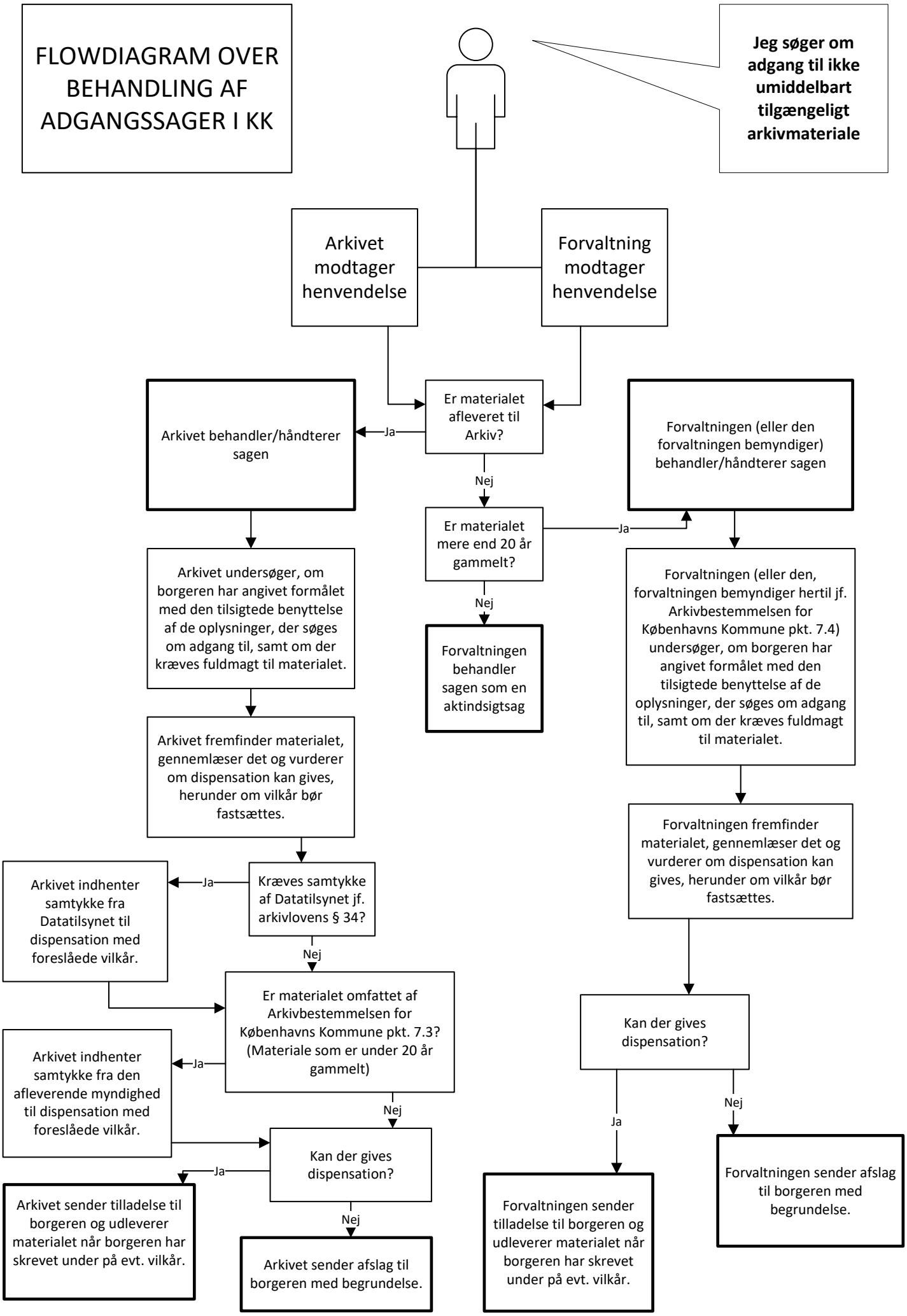FLOWDIAGRAM OVER BEHANDLING AF ADGANGSSAGER I KK